

RRRDC LAW ENFORCEMENT CALL HANDLING GUIDE

SUICIDAL PERSON

Description of Activity: Report of a person who expresses suicidal thoughts or actions.

Call Type: **Suicidal Person**

Ten Code: **N/A**

MANDATORY QUESTIONS	DISPATCH INFORMATION
<ol style="list-style-type: none"> 1. What is the address/location of the incident? Verify. If the caller is in a rural area, obtain common sense directions to address/location. 2. Caller's name and phone number. Verify. 3. Tell me exactly what happened? 4. What did the subject do or say to make you think he/she is suicidal? 5. Does the subject have a method? i.e. hanging, shooting, overdose, jumping. 6. Do they have any weapons? 7. Is the subject under the influence of drugs or alcohol? 8. Subjects name and phone number? Who is victim in relation to the caller, i.e. relative, friend, neighbor. Description of the subject, if appropriate. 9. Does the subject have a history or suicide attempts in the past year? 10. Is the subject violent or threatening to others now? 11. Does the subject have a history of violent behavior? 12. Is the subject alone? If not, who else is there? 13. Is the subject in a vehicle, on bike, or on foot? Description? Direction of travel? Time delay? <p>If all highlighted questions are NO.</p> <ol style="list-style-type: none"> 14. Would caller like to be transferred to mental health crisis line in lieu of LE, EMS or fire response? <p>YES: If the caller would like to be transferred, transfer to FirstLink.</p> <p>NO: If the caller would not like to be transferred, send response as indicated under dispatch information. Document in call for service that the caller declined the referral</p>	<p>LAW ENFORCEMENT METRO</p> <p>Priority 1</p> <p>FARGO</p> <ol style="list-style-type: none"> 1. Dispatch 2 law enforcement units. 2. Dispatch Sanford Ambulance and one fire unit if appropriate based on EMD coding. <p>MOORHEAD</p> <ol style="list-style-type: none"> 1. Dispatch 2 law enforcement units. 3. Dispatch Sanford Ambulance and one rescue truck (RS1 if on the Northside, RS2 if on the Southside) if appropriate based on the EMD coding. <p>WEST FARGO</p> <ol style="list-style-type: none"> 1. Dispatch 2 law enforcement units. 3. Dispatch Sanford Ambulance and one fire unit if appropriate base on EMD coding. <p>RURAL</p> <p>Priority 1</p> <ol style="list-style-type: none"> 1. Dispatch 2 law enforcement units. 2. Dispatch ambulance and first responders if appropriate based upon EMD coding. <p>Inform all dispatched units of weapons/threats and type of weapon if known.</p> <p>NOTE:</p> <p>If subject has not yet attempted suicide, notify dispatched units of this in order that they may arrive on scene without red lights and sirens.</p> <p>Notify fire and ambulance to stand-by until law enforcement units secure the scene.</p>

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MANDATORY QUESTIONS	DISPATCH INFORMATION
<p>If the caller is person threatening suicide: Attempt to keep caller on phone for as long as possible. Do not antagonize the caller. Be sympathetic.</p>	<p>NO IMMEDIATE THREAT - REFERRAL Callers who are suicidal and answer NO to all of the highlighted questions, may be candidates to be transferred to a mental health crisis line as an alternate response.</p> <ol style="list-style-type: none">1. Create Call for service2. Transfer to First link Dispatch Line. Stay on line and give name, number, and nature of call.3. Assign call for service to unit # 988 and clear with AC.4. First link may transfer back for public safety response and will advise if call originated with RRRDC. Reactivate original call for service to be dispatched on and document further information.